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GAVIN NEWSOM
GOVERNOR

November 7, 2024

PIN 24-07-ASC

TO: SENIOR CARE PROGRAM LICENSEES

FROM: *Original signed by Kevin Gaines*
KEVIN GAINES
Deputy Director
Community Care Licensing Division

SUBJECT: **INFORMATIONAL CALL REGARDING DEMENTIA CARE AND
MISCELLANEOUS REGULATION CHANGES IN RESIDENTIAL CARE
FACILITIES FOR THE ELDERLY (RCFE)**

Provider Information Notice (PIN) Summary

PIN 24-07-ASC announces an upcoming informational call about Dementia Care in Residential Care Facilities for the Elderly and Miscellaneous Regulation Changes on Thursday, December 5, 2024.

The Community Care Licensing Division (CCLD) Adult and Senior Care Program is pleased to announce a program-specific live informational call providing information on substantive changes to regulations that address dementia care and other aspects of providing care to residents in Residential Care Facilities for the Elderly (RCFEs). These changes are intended to support person-centered care for residents and their ability to remain in RCFEs, allowing them to age in place in the least restrictive environment that they have come to know as home.

Hosted by the Technical Support Program, this webinar will provide an overview of the updated regulations and include representatives from CCLD's Adult and Senior Care Program and Policy, Training, and Quality Improvement Branch.

The live informational call will take place on Thursday, December 5, 2024, from 10:00 AM – 12:00 PM Pacific Time (US and Canada) via **Zoom**.

Please click the link to register for the webinar: [Webinar Registration - Zoom](#)

Please register early, as seating is limited.

Interpretation Services

This webinar will have simultaneous interpretation services in Spanish, Tagalog, and American Sign Language (ASL).

Using the Zoom Platform and Help Center

Please use the Zoom link to access the meeting. A Zoom account is not required if you join the meeting as a participant. You can also join [a testing meeting](#) to familiarize yourself with the Zoom platform. You may also access the Zoom Help Center for [Frequently Asked Questions](#).

CCLD also encourages licensees and staff to view the PowerPoint presentation [Dementia Care in RCFEs and Miscellaneous Regulation Changes](#).

If you have any questions regarding the PIN, please contact Adult and Senior Care Program Office at (916) 657-2592 or at CCLASCPBusinessServices@dss.ca.gov.

Complete listing of all [Adult and Senior Care Regional Offices](#).